SAVANCE WORKPLACE

Server Installation Minimum Requirements

System Requirements and Server Specifications for the Workplace Server

Phone: 248-478-2555
Email: support@savanceworkplace.com
www.savanceworkplace.com

© 2024 | Savance

Last Updated: 11/05/24

Overview:

This article outlines the system requirements and server specifications for setting up the Savance Workplace Server, specifically versions 10 and 11, as well as the legacy version 9. Please note that in order to setup your Savance Solution, the server will need to be setup and running first.

Version 10 & 11

The latest release requires Windows Server 2016 (any edition), 2019, or 2022. If necessary, you may use Windows 10 or 11 **Pro** or **Enterprise** editions. **Please note** that Windows 10 or 11 *Home* edition does not have the required features to complete the installation. To find out what version of Windows you are running, please click the following link: Find information about your device - Microsoft Support

The installer will automatically download any prerequisites and install them (which may require a reboot).

In the event of needing to install any prerequisites manually, they can be found here:

- .NET 4.8: https://dotnet.microsoft.com/download/thank-you/net48-offline
- Visual C++ Redistributable for Visual Studio 2012 Update 4(x64 and x86): https://www.microsoft.com/en-us/download/details.aspx?id=30679
- Visual C++ Redistributable Packages for Visual Studio 2013(x64 and x86): https://www.microsoft.com/en-us/download/details.aspx?id=40784
- Visual C++ Redistributable for Visual Studio 2015(x64 and x86): https://www.microsoft.com/en-us/download/details.aspx?id=48145

The data is stored in a SQL database and any version of SQL is supported from SQL Server 2016 or higher (any edition including Express). You can either use an existing SQL server if you have one (even if it resides on a separate server) and if you do not have SQL installed, then the Workplace Intranet Installer will automatically download the greatest version of SQL compatible for the operating system. While it's not required, it's generally

recommended to install SQL Server Management Studio (SSMS) to be able to access the database in case you need to:

- SQL Server Management Studio Newest Version: https://aka.ms/ssmsfullsetup

All interfaces communicate through the Workplace Website configured in Internet Information Services (IIS) which must also be installed on the server. If this is not currently installed, you can install it from Windows Features or the installer will attempt to handle it for you. If you need to install them from the Server Manager manually, they are:

- Server Roles: IIS
- Features: .NET Framework 4.7 Features-> ASP.NET 4.7A

For details on what browsers are supported in Workplace's web interface, please view the following knowledgebase article:

What Browsers are Compatible with Savance Workplace?

It is highly recommended that a server-class Windows operating system is used due to limitations in Internet Information Services (IIS) and licensing restrictions on operating systems similar to Windows 10. As for hardware requirements, if your server is powerful enough to run a Windows Server operating system, it is powerful enough to run the Savance Workplace On-Premise Server. To be more specific, here are some suggested minimum requirements and recommendations

SAVANCE WORKPLACE

Savance Server Minimum Requirements

Type	Minimum	Recommended	Comments
Processor	2 GHz	3.0 GHz Dual, Quad Core or higher	
Operating Systems	Windows Server 2016, Web Edition Acceptable	Windows 2016, 2019, or 2022, Web Edition Acceptable	
Memory	8 gigabytes (GB)	16 gigabytes (GB) or above	Depends heavily on number of users and size of database
Hard Disk Free Space	20 gigabytes (GB)	SSD 50 gigabytes (GB) or more depending on database size and # of users	Depends heavily on number of users and size of database

INSTALL ONLY

In order for the installation to complete, your install key will need to be able to validate with our licensing service. After the install is complete, no external connections are needed, and during the install only a connection to our validation service is needed. If you are struggling to license your server, then please ensure your server can connect to "http://eioboard.com/validationservice/validationservice.asmx" to validate the license key. You can cut off the connection after the licensing is completed, but this process will be required for reapplying your license keys on renewal.

Version 9 (Outdated)

Please note: we strongly recommend against using Version 9 as this is outdated and we have the above options available for Versions 10 or 11. Please consult with your Savance Implementation Representative if you feel that you need to use this version.

Version 9 requires Microsoft .NET Framework 3.5 SP1 to be installed on your Savance Workplace (formerly EIOBoard) Server, which is only supported on Windows Server 2003, 2008 (any edition), 2012 (any edition), or 2016 (any edition). If it is not already installed on your server, the installer will automatically download and install this (which may require a reboot).

The data is stored in a SQL database and any version of SQL is supported from SQL Server 2005 (any edition including Express), SQL 2008 (any edition including Express), SQL 2012 (any edition including express), or SQL 2016 (any edition including express). You can either use an existing SQL server if you have one (even if it resides on a separate server) and if you do not have SQL installed, then the EIOBoard Intranet Installer will automatically download and install SQL 2005 Express. For Windows 2012 or 2016, you must manually install SQL Express 2008, 2012, or 2016 as 2005 Express has incompatibilities with Windows 2012 and Windows 2016.

All interfaces communicate through the EIOBoard Website configured in Internet Information Services (IIS) which must also be installed on the server. If this is not currently installed, you can install it from Add/Remove Windows Components (for Windows Server 2003) or Windows Features (for Windows Server 2008 and 2012). For details on what browsers are supported in EIOBoard's web interface, please view the following knowledgebase article:

What Browsers are Compatible with EIOBoard?

It is highly recommended that a server-class Windows operating system is used due to limitations in Internet Information Services (IIS) and licensing restrictions on client operating systems like XP Pro. As for hardware requirements, if your server is powerful enough to run a Windows Server operating system, it is powerful enough to run the EIOBoard Server. To be more specific, here are some suggested minimum requirements and recommendations:

SAVANCE WORKPLACE

Savance Server Minimum Requirements

Type	Minimum	Recommended	Comments
Processor	1.6 GHz	3.0 GHz Dual, Quad Core or higher	
Operating Systems	Windows Server 2003, Web Edition Acceptable	Windows 2008 or 2008 R2, Web Edition Acceptable	
Memory	2 gigabytes (GB)	4 gigabytes (GB) or above	Depends heavily on number of users and size of database
Hard Disk Free Space	1 gigabytes (GB)	4 gigabytes (GB) or more depending on database size and # of users	Depends heavily on number of users and size of database

For information on how to install on Windows 2012, follow this link:
http://eioboard.com/Downloads/HelpGuides/Installing-EIOBoard-on-Windows-2012.pdf

For information on how to install on Windows 2008, follow this link:
http://support.savance.com/index.php?/eioboard/Knowledgebase/Article/View/76/0/installing-eioboard-on-a-windows-2008-server