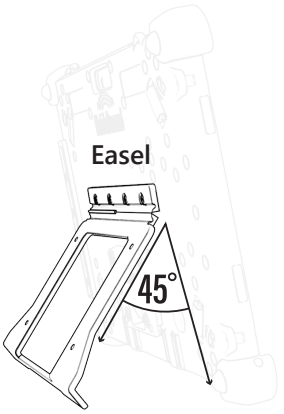
# xCase for Surface Installation Instructions

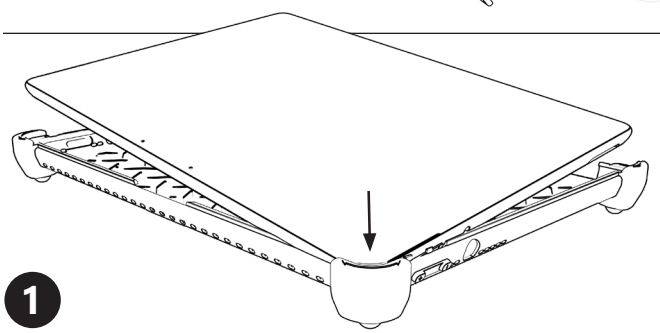
These step-by-step instructions will guide you through the xCase installation process. Included with this package you should find a rugged case with detachable bottom snap wall, hand strap, and briefcase handle. Check the plastic shell and rubber boot for any cracks or tears. Contact MobileDemand support if there are any issues.

### Important:

- If you have a screen protector it must be applied before installing rugged xCase.

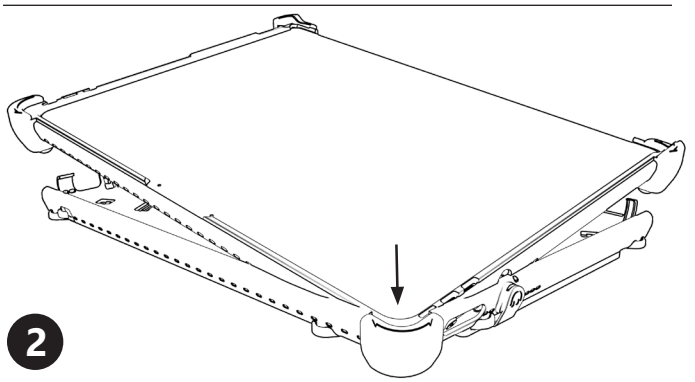
  For screen protector installation instructions please visit **www.ruggedtabletpc.com/install**
- The rugged xCase fits tightly and is not meant to be regularly removed.
- For those who have purchased the adjustable easel, to avoid damaging the easel limit bending more than 45º.



**1**

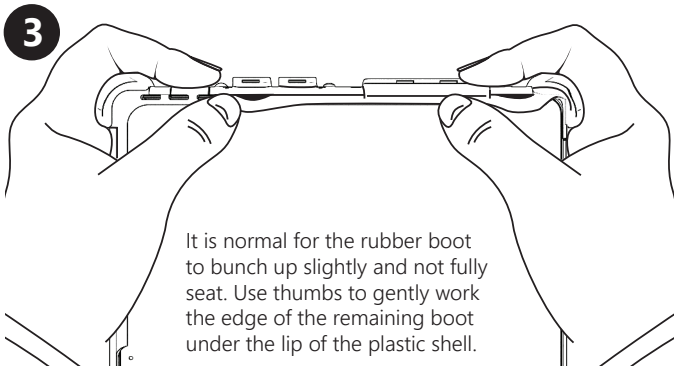
**Install Surface into rubber boot.** Lay the rubber boot on a flat surface. With display side up begin by inserting the corner of the tablet with volume buttons into the corresponding corner of the rubber boot. Gently work the tablet into the rest of the boot. Once the tablet is fully encased by the rubber boot proceed to step 2.



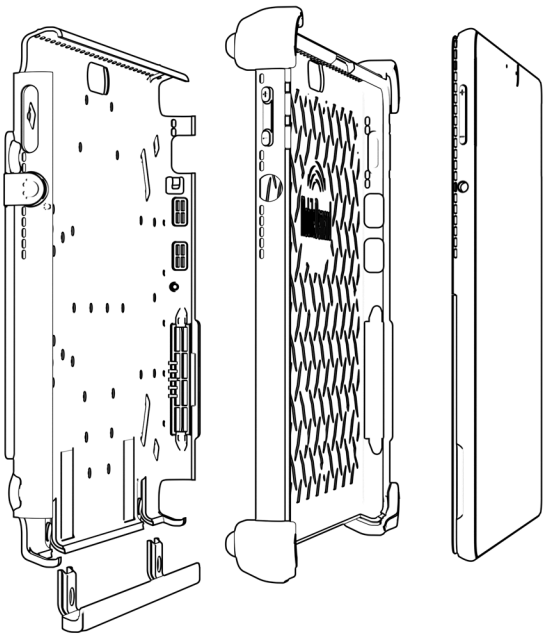
**2**

**Plastic shell installation.** With tablet now inserted into the boot, align corner with volume buttons and gently insert bumper into the corner opening in the plastic shell. Push along top edge until it is fully seated. Work the right and left sides into the shell. Slowly work your way around until all corners are seated within the shell.

**3**



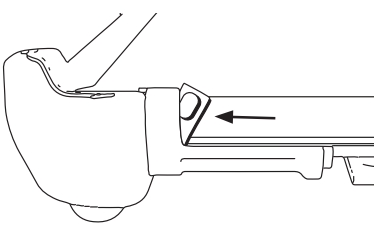
It is normal for the rubber boot to bunch up slightly and not fully seat. Use thumbs to gently work the edge of the remaining boot under the lip of the plastic shell.



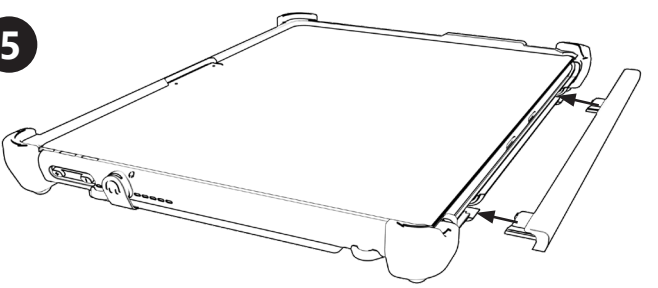
**Plastic Shell & Bottom Snap Wall** | **Rubber Boot** | **Surface Device**

**4**

Before inserting the bottom snap wall be sure to check the small rubber tabs on either side of the opening (left tab shown) push them into place.



**5**



**Final adjustments**. Attach bottom snap wall as shown. Ensure proper fit and alignment of xCase by working your way along the outer edges of the Surface device, making sure everything is snug. Gently push any parts of the rubber boot back into place and squeeze the encased tablet into the plastic shell for better fit if needed. Do not over-stretch the rubber. Confirm alignment of buttons between device, boot and shell.

**6**

**Testing.** Turn on the Surface device to make sure it works as expected.

**Note:** Subscribe to our Newsletter and receive a free screen protector **RuggedTabletPC.com/SurfaceCase**

Find installation and removal videos here. **RuggedTabletPC.com/SurfaceCase**

For questions, issues, or possible upgrades please contact the MobileDemand Technical Support Team at **855.501.TECH (8324)**

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