



**SAVANCE** WORKPLACE

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# Enable Kiosk Automatic Updates

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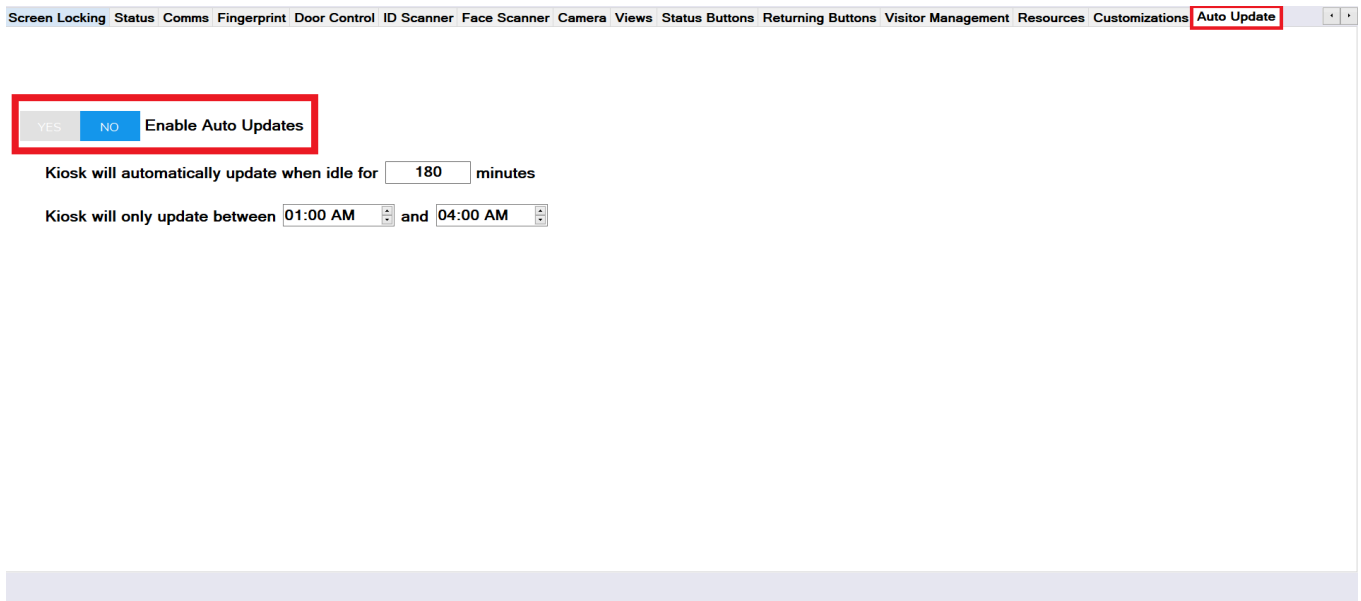
## Overview

This guide will walk you through enabling the Automatic update feature for the Kiosk. Automatic updates are designed to make updating your kiosk easier and hands free. For On-Premises customers, the Automatic update will always try to update the kiosk to match your Server's version. For cloud, it'll match the cloud server version. Our newest version can be found [here](#) for reference

Automatic upgrades are not recommended for any site currently using custom programming or designs. If you do not know whether your site has any custom programming/designs, please contact support and we can advise you. New updates can contain new features, remove old features, or change the visual look of the kiosk application.

## Steps To Enable Auto Updates

1. Proceed to the login page of your Kiosk normally located under 'Staff'
  - a. If your home screen doesn't contain a 'Staff' button, then there is normally an invisible button on the bottom left part of your screen
  - b. Default login code is '7282623'
2. On the top right, press the arrow buttons till you see 'Automatic Update'
3. Switch the option 'Enable Auto Updates' to Yes to enable them
4. Select the desired idle time
  - a. This is how long a kiosk sits unused before it checks for an update
5. Select the allowable update times
  - a. We recommend overnight updates to avoid affecting day to day business operations.



Screen Locking Status Comms Fingerprint Door Control ID Scanner Face Scanner Camera Views Status Buttons Returning Buttons Visitor Management Resources Customizations **Auto Update**

YES  NO **Enable Auto Updates**

Kiosk will automatically update when idle for  minutes

Kiosk will only update between  and