SAVANCE WORKPLACE

Kiosk Software Setup Guide

V11.4 and above

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Overview

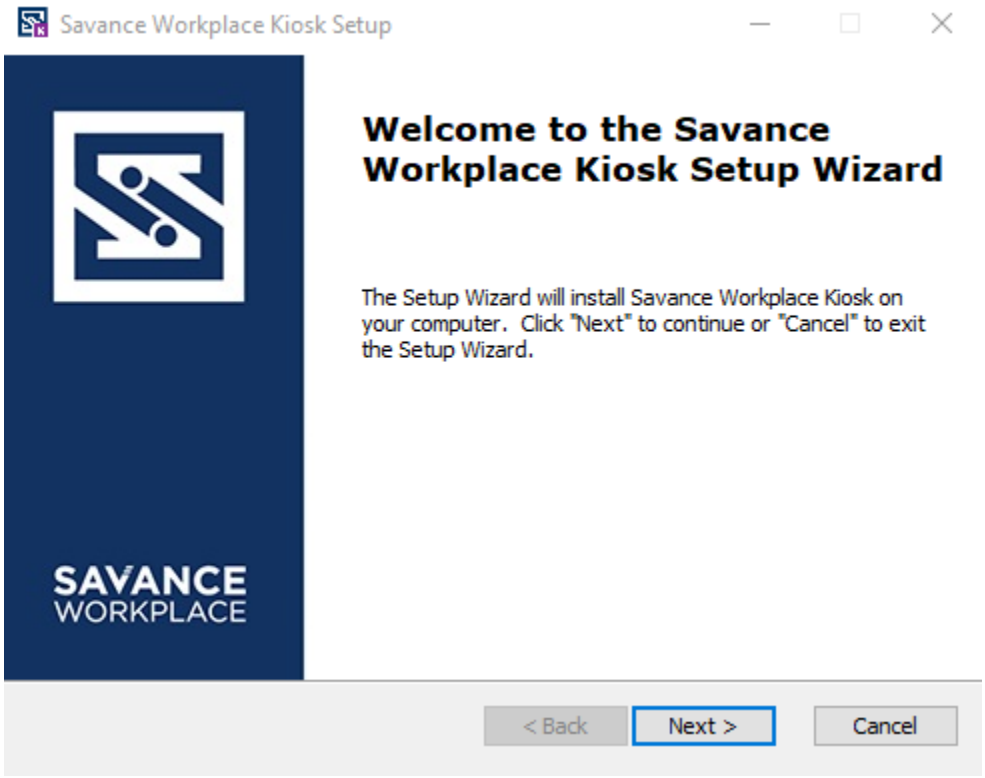
This guide will go over installing the kiosk software on a Windows device. Please note that this guide will use v11.6.3 for all screenshots. Future and past versions can have different install prompts

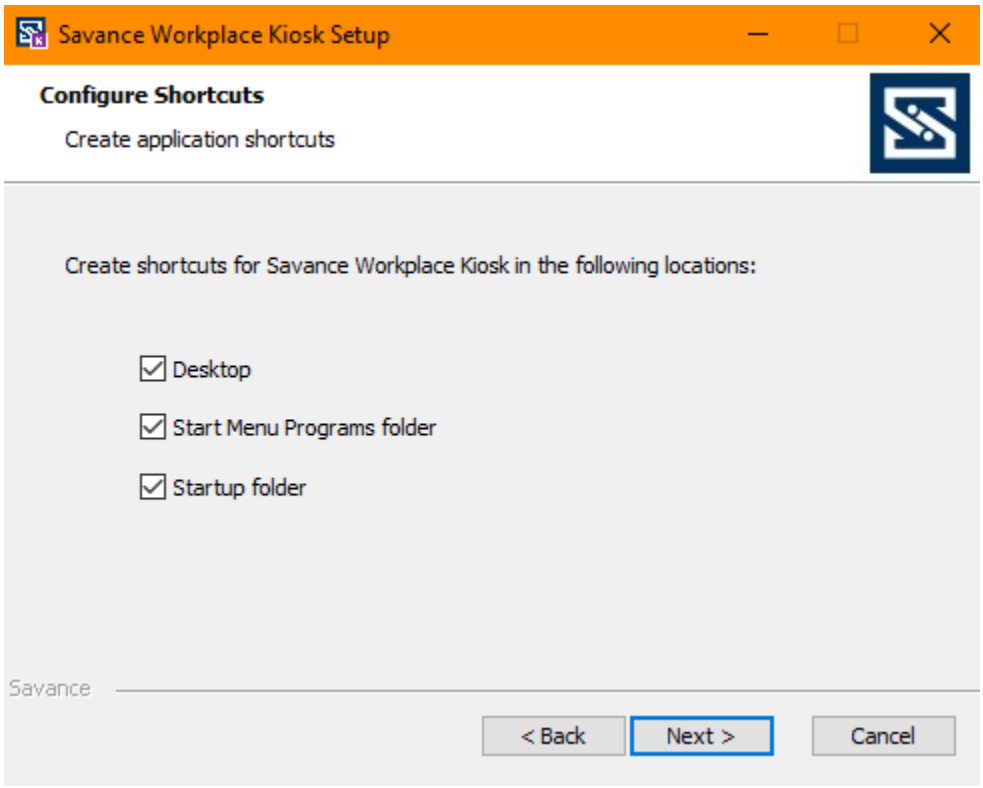
Installing The Kiosk App

First you will want to get the latest version of the kiosk here. After downloading the SavanceWorkplaceXXXX.exe, simply double click on the file to get started

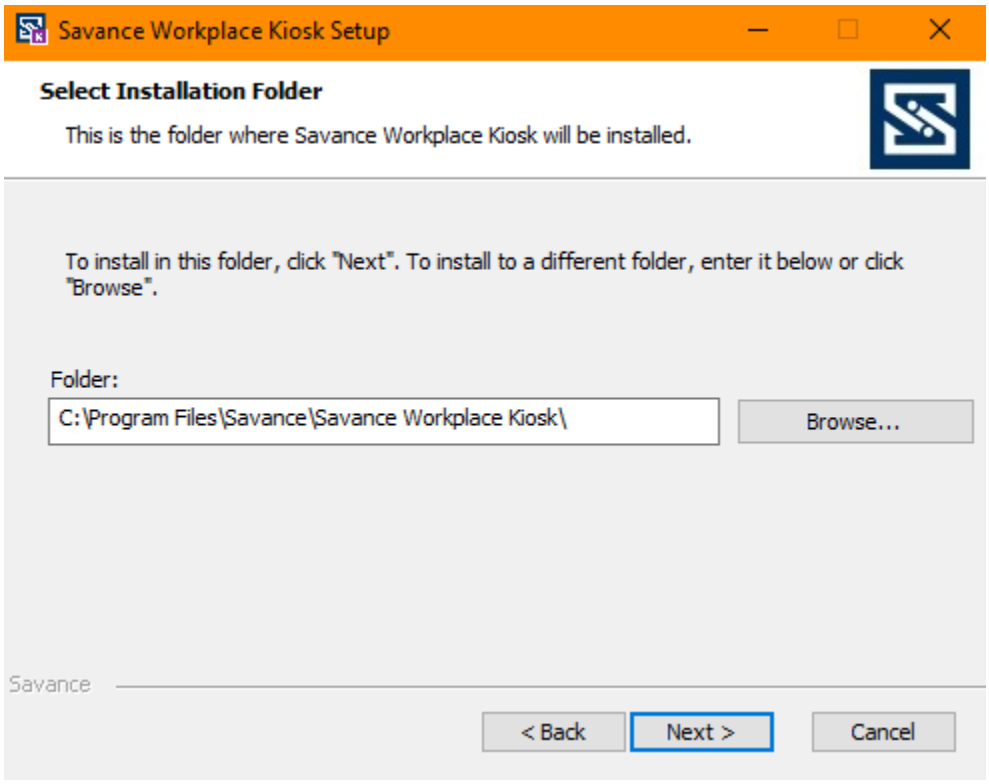
Install Options

The first prompt you will see will be an informational box with the button 'Next'. Note that you might need to install some required Drivers/updates to proceed

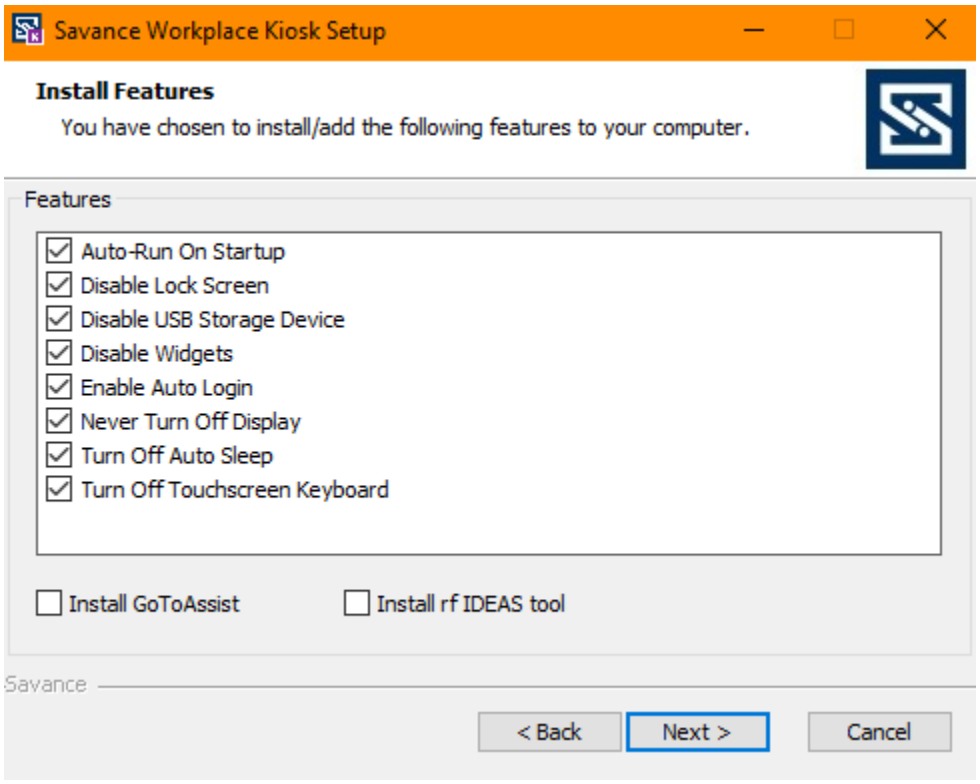




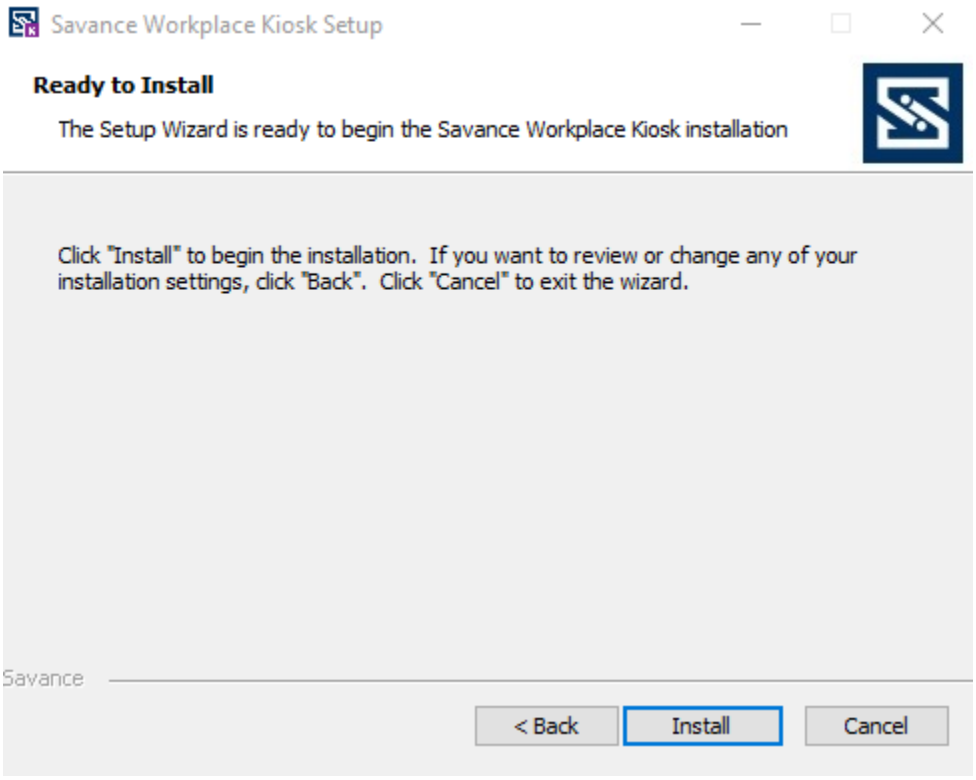
This prompt allows you to select whether the Kiosk app should appear on your Desktop screen, Start Menu, or Startup Folder (Commonly used by Windows to auto start a program)



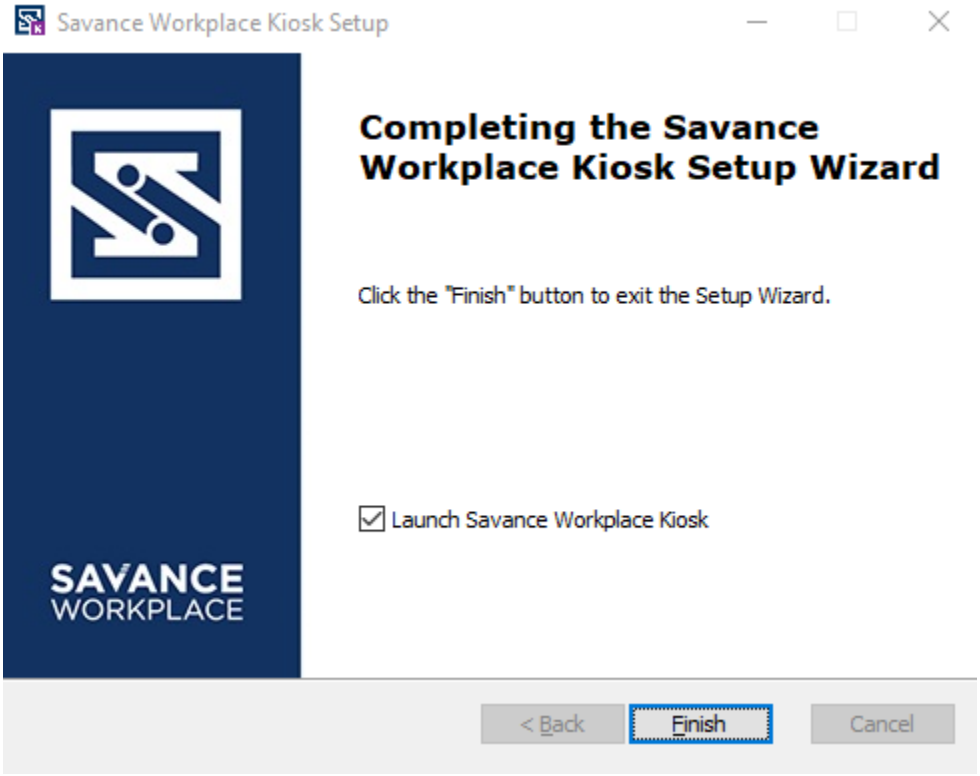
You can change the file path used by the kiosk if desired. Normally defaults to Program Files or Program Files (86x)



- Auto-Run On Startup - Creates a Task scheduler task to auto run the kiosk
- Disable Lock Screen - Prevents someone from being able to CTRL-ALT-DELETE then lock
- Disable USB Storage Device - A security setting that disables USB Devices from being accessed by the Kiosk device
- Disable Widgets - Disables Windows Widgets like News/Weather
- Enable Auto Login - Enables Windows Auto login if no password is set. If a password is set on the Kiosk device, then this setting will not work.
- Never Turn Off Display - Sets the Power settings to never shut the screen off
- Turn Off Auto Sleep - Sets the Power settings to never sleep
- Turn Off Touchscren Keyboard - Disables the Touchscreen keyboard
- Install GoToAssist - Install GoToAssist which Savance uses to remote into devices
- Install rf IDEAS tool - Installs the RFID Configuration tool. Should only be installed if you have a RFID badge reader installed



After hitting install, the kiosk will display some status bars



This is the last screen of the install!

Post Install Instructions

First screen you will be prompted for new kiosks is the Activation screen. You will need your Install key which is normally provided to you by Savance Sales. If you do not know your install key, you can email Support@Savanceworkplace.com and we can provide it as well

EB Kiosk Activation!

You must be connected to the Internet to activate your software or request a trial. You also must have already purchased or signed up for a Cloud or On-Premise trial to activate or try any of the add-ons.

Activate!

Start Trial!

Exit

Enter Installation Key

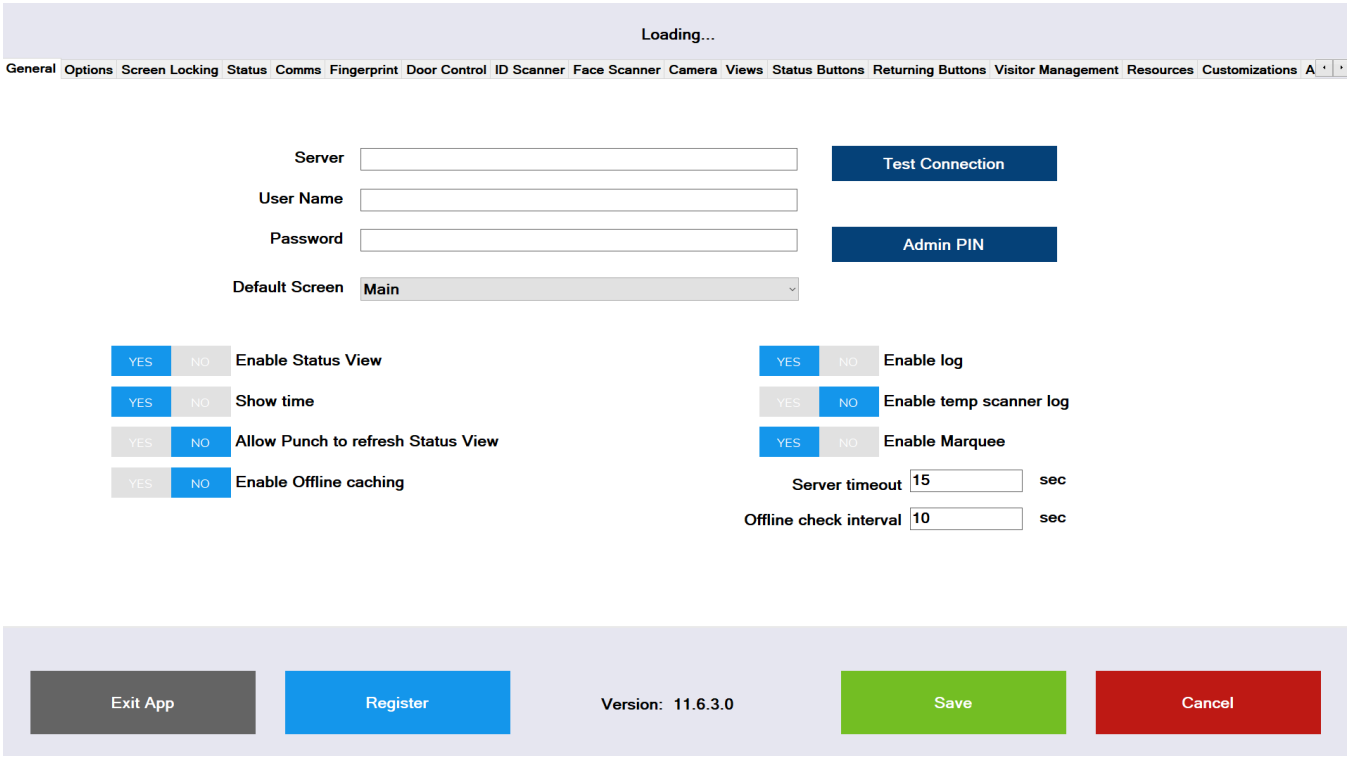
You will find your install key in your original software download e-mail sent after you signed up for a trial or purchased the base software. If you cannot locate it, please contact us at https://www.savanceworkplace.com/contact/

1	2	3
4	5	6
7	8	9
Clear	0	Back

You must be connected to the Internet to activate your software or request a trial. You also must have already purchased or signed up for a Cloud or On-Premise trial to activate or try any of the add-ons.

OK

Cancel



In order to configure your kiosk, you will need your Server, Username, and Password. For Cloud customers, the server is Cloud.savanceworkplace.com. For On-Premises customers, your Server might be a website or IP address.

We recommend using a service account login instead of a personal account. If the account used at this stage is disabled or deleted, it will cause the kiosk to stop functioning.

Once all information has been entered, please click 'Test Connection'. If you get an error, please review your entered Server/Login in case a mistake was made. If successful, hit 'Save' then you are ready to configure your kiosk!